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For practice purposes only.

LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.



Statement (C), "They're sitting at a table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

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PART 2

Directions: You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

7. Mark your answer on your answer sheet.
8. Mark your answer on your answer sheet.
9. Mark your answer on your answer sheet.
10. Mark your answer on your answer sheet.

PART 3

Directions: You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

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| <p>32. Why is the woman calling?</p> <ul style="list-style-type: none">(A) To cancel an order(B) To complain about a product(C) To redeem a gift card(D) To renew a warranty <p>33. What does the man ask the woman about?</p> <ul style="list-style-type: none">(A) A model name(B) A brand of coffee(C) A catalog number(D) A date of purchase <p>34. What does the man offer to do?</p> <ul style="list-style-type: none">(A) Provide a discount(B) Send a free sample(C) Extend a warranty(D) Issue a refund <hr/> | <p>35. Where do the speakers work?</p> <ul style="list-style-type: none">(A) At a hotel(B) At a department store(C) At a restaurant(D) At a call center <p>36. What does the man ask about?</p> <ul style="list-style-type: none">(A) How many people have applied for a promotion(B) If a manager is in the lobby(C) Whether a position is available(D) When new shifts will be assigned <p>37. What does the woman say the man should be prepared to do?</p> <ul style="list-style-type: none">(A) Handle customer complaints(B) Work within a budget(C) Get to know local clients(D) Work evening hours <hr/> |
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38. What is the conversation mainly about?
- (A) An enlargement of office space
 - (B) A move into a new market
 - (C) An increase in staff numbers
 - (D) A change in company leadership
39. Why does the woman say, "I can't believe it"?
- (A) She strongly disagrees.
 - (B) She would like an explanation.
 - (C) She feels disappointed.
 - (D) She is happily surprised.
40. What do the men imply about the company?
- (A) It was recently founded.
 - (B) It is planning to adjust salaries.
 - (C) It is in a good financial situation.
 - (D) It has offices in other countries.
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Screen Size	System Price
11 inches	\$799
13 inches	\$899
15 inches	\$999
17 inches	\$1,099

41. What does the woman ask the man to do?
- (A) Order some equipment
 - (B) Find a new vendor
 - (C) Repair a laptop
 - (D) Contact a job candidate
42. What problem does the man mention?
- (A) A designer has left the company.
 - (B) A supplier has increased its prices.
 - (C) A computer model has been discontinued.
 - (D) A departmental budget has been reduced.
43. Look at the graphic. What size screen will the man order?
- (A) 11 inches
 - (B) 13 inches
 - (C) 15 inches
 - (D) 17 inches
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PART 4

Directions: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

71. What does the speaker say about the repair?
(A) It is not required.
(B) It has been finished early.
(C) It will be inexpensive.
(D) It is covered by a warranty.
72. When can the listener pick up his car?
(A) Today
(B) Tomorrow
(C) Next week
(D) In two weeks
73. What does the speaker offer to do?
(A) Look for a used part
(B) Refund the cost of a charge
(C) Send an invoice
(D) Arrange a ride
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74. What kind of business does the speaker work for?
(A) A restaurant
(B) A supermarket
(C) A furniture store
(D) A fitness center
75. Why does the speaker assign extra work to the listeners?
(A) A deadline is approaching.
(B) A staff member is unwell.
(C) Many customers are expected.
(D) Equipment needs to be unpacked.
76. What does the speaker ask listeners to tell customers about?
(A) New business hours
(B) Discount cards
(C) A special dish
(D) A holiday sale
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GO ON TO THE NEXT PAGE 

77. What bothers the man about Torland Advertising?
- (A) Their failure to meet deadlines
 - (B) Their problems with staffing
 - (C) Their request to revise a contract
 - (D) Their focus on cost cutting
78. What does the man mean when he says, "Here's the thing"?
- (A) He will demonstrate a product.
 - (B) He has forgotten a word.
 - (C) He has found what he was looking for.
 - (D) He will introduce a point to consider.
79. What are the listeners asked to look at?
- (A) A design idea
 - (B) A business contract
 - (C) An advertisement
 - (D) A budget
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<i>Program</i>	
<i>Presenter</i>	<i>Time</i>
Ms. Carbajal	1:00–1:50
Mr. Buteux	1:55–2:45
BREAK	2:45–3:00
Mr. Chambers	3:00–3:50
Ms. Ohta	3:55–4:45

80. Where most likely is the speaker?
- (A) At an award ceremony
 - (B) At a musical performance
 - (C) At a retirement celebration
 - (D) At a training seminar
81. What are listeners asked to do?
- (A) Stay seated during the break
 - (B) Carry their valuables with them
 - (C) Return any borrowed equipment
 - (D) Share printed programs with others
82. Look at the graphic. Who will be the final presenter?
- (A) Ms. Carbajal
 - (B) Mr. Buteux
 - (C) Mr. Chambers
 - (D) Ms. Ohta
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This is the end of the Listening test. Turn to Part 5 in your test book.